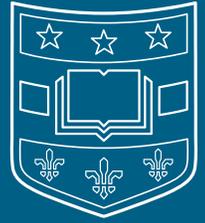
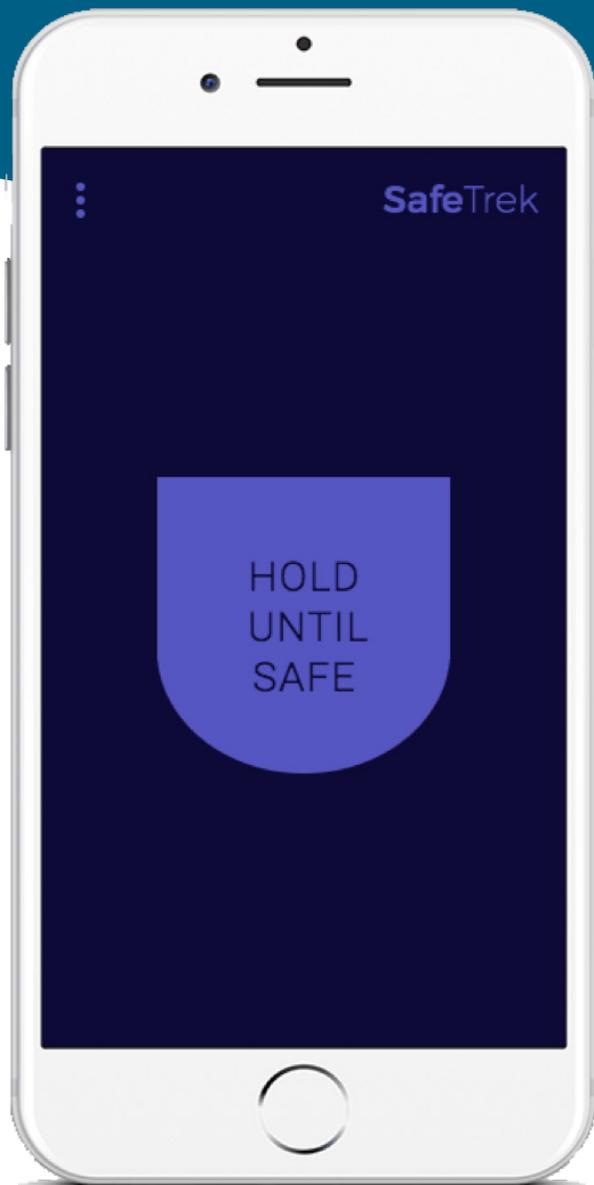


# STAY SAFE!



A “blue light phone” in your hand, SafeTrek provides peace of mind that help is there whenever you need it.



WashU provides the SafeTrek personal safety app **FREE** to the WashU community, courtesy of the Office of Operations and Technology Transfer.

- FREE TO SUBSCRIBE
- SIMPLE TO USE
- WORKS ON & OFF CAMPUS
- WITH YOU 24/7

DOWNLOAD THE APP: [safetrekapp.com/WUSTL](https://safetrekapp.com/WUSTL)

# FAQ

## SafeTrek personal safety app

### How much does it cost?

Washington University provides SafeTrek free to all students, faculty, staff and basic service contractors.

### Does SafeTrek work only on campus?

SafeTrek goes where you go, anywhere in the continental U.S.

### How does it work?

Open the app and hold the blue “Hold Until Safe” button. Once you reach your destination, you have 10 seconds to punch in your four-digit PIN. If you are in danger, do not enter your PIN. A SafeTrek dispatcher will first text, then call, your mobile device to check on your safety. You can then report your emergency to the dispatcher. If you do not or cannot respond to the text or call, law enforcement will be notified.

### How will the police know where I am?

The SafeTrek call center will provide the police the GPS coordinates of your mobile device.

### I forgot to enter my PIN.

#### Now what?

If you remove your thumb, by accident or otherwise, SafeTrek will send a text to check on your status. Simply enter your PIN to cancel the call.

### Someone stole my bike from the South 40.

#### Should I use SafeTrek?

SafeTrek is designed to provide peace of mind and protection to users. To report a crime on campus that does not involve an immediate threat to personal safety, call Washington University Police at 314-935-5555.

### I can't get the app to work.

#### Whom do I contact?

Contact SafeTrek directly by email at [Nick\\_droege@safetrekapp.com](mailto:Nick_droege@safetrekapp.com).